



# ESTABLISHING & MANAGING GARDENS OF REMEMBRANCE

## Course overview

Understanding what constitutes a Garden of Remembrance  
Who can establish a Garden of Remembrance?  
General powers of management  
Options for the dispersal of cremated remains  
Compliance  
Registers and records  
Exploring memorialization options  
Considerations for design and maintenance  
Managing memorial lease periods  
Engaging with the community to provide a bespoke service  
Rules and regulations  
Long term management of Gardens of Remembrance  
Avoiding disputes

Suitable for: cemetery and crematorium staff at all levels, and those looking to improve the choices available to bereaved persons within their community.

Equipment required: a computer, phone or tablet with internet connection, video and microphone function, able to run Microsoft Teams, either as an app or online

## Learning Outcomes

- Understand and explore the options available when establishing or adding to an existing Garden of Remembrance.
- Help create a lasting space for bereaved persons to commemorate their loved one.
- Gain knowledge and understanding of how rules and regulations may differ for a Garden of Remembrance and be useful for staff and visitors alike.
- Discover potential new income streams

During the online training, attendees can submit questions and comments using the Chat function. The trainer will answer these at the end of Sessions 1 and 2.



# ICCM

Institute of Cemetery and  
Crematorium Management

An ICCM quality  
online training event

Intensive Short  
Course over  
2.5 Hours

Learn about the legal  
and practical aspects  
of establishing and  
managing gardens of  
remembrance

Learn new skills

Have your questions  
answered

## Programme

### Session 1

9.15 Sign in and introduction  
9.30 What is a Garden of  
Remembrance?  
10:00 What can be provided in a  
Garden of Remembrance?  
10.45 Short break

### Session 2

11.00 Considerations for design and  
layout.  
11.20 Rules, regulations and  
maintenance  
11.40 Questions and answers  
12.00 Finish