SEXTON DUTIES

Course overview

Grave identification and cemetery plans
Instructions to gravediggers
Checking procedures -verification of location, depth, size
Memorials removed from graves
Preparation for interment
Legal requirements and implications
Adjacent unstable memorials
Dealing with families, funeral directors and officiants
The funeral service
Identification of the coffin
Backfilling
Inclement weather
Health and safety
Customer care
Problem solving
Questions and answers

Suitable for: anyone involved in managing or working in a cemetery

Equipment required: a computer, phone or tablet with internet connection, video and microphone function, able to run Teams, either as an app or online

Learning Outcomes

- Knowledge required to ensure a legally compliant, trouble-free, sensitive service
- How to deal with common problems
- How to avoid costly errors

Attendance:
£95.00 plus VAT for ICCM members
£105.00 plus VAT for non-members

During the online training, attendees can submit questions and comments using the Chat function. The trainer will answer these at the end of the course.

An ICCM quality online training event

Interactive sessions

Learn about the benefits of having legally compliant systems and procedures

Learn new skills

Have your questions answered

Programme
9.30 Sign in and introduction
9.45 General principles and procedures
10.30 Short break
10.45 Dealing with families, funeral directors and officiants
11.30 Short break
11.45 The graveside service
12.15 Problem solving
12.30 Questions and answers
13.00 Finish