



## **Bereavement Services Manager**

### **Permanent, Full Time**

### **Grade 6: £50,301-£60,891**

Cornwall Council has an interesting opportunity for an experienced and motivated Bereavement Services Manager to lead our Bereavement Services based at Penmount Crematorium, Truro. The role involves crematorium management and the provision of advice across directorates and to the cemetery contractors. The key purpose of the service is to meet the needs of the bereaved throughout Cornwall and ensure a balance is reached between the needs of different user groups e.g., faith communities and the environment.

Penmount undertakes approximately 1600 cremations per annum on the twenty-eight-acre site two miles outside the Cathedral City of Truro with a permanent workforce of twelve. There is also a wildflower natural burial site at Penmount. Cornwall Council has operational and closed cemeteries across Cornwall and maintenance and health and safety responsibility for nearly 100 closed churchyards.

We are seeking an experienced manager to maintain the high standards currently operating and to lead, promote and develop the provision further to meet the demands of a twenty-first century Bereavement Service. You will be an engaging leader, focussed on enabling and motivating your team and providing excellent services.

There are numerous challenges ahead for Bereavement Services and the new post holder should be able to demonstrate that they have ideas and ambitions to deal with these challenges, for example with regard to environmentally friendly provision and rising utilities and costs of living.

Candidates should have an extensive knowledge of cemetery and crematorium management processes and possess the ICCM Diploma or equivalent qualification. You should be able to demonstrate knowledge of the Charter for the Bereaved and all relevant burial and cremation legislation. A clear grasp of and experience in using information technology as it relates to the post is necessary.

This is a full-time position, and you should have a flexible-working attitude to encompass, amongst other duties, the Saturday and Sunday service provision offered at Penmount.

For more information, and to apply, visit <https://cornwall.referrals.selectminds.com/jobs/bereavement-services-manager-7062>, or e-mail [susan.cannan@cornwall.gov.uk](mailto:susan.cannan@cornwall.gov.uk).

Closing date: 30/11/2022.