



ESTABLISHING & MANAGING GARDENS OF REMEMBRANCE

Course overview

Understanding what constitutes a Garden of Remembrance

Who can establish a Garden of Remembrance?

General powers of management

Options for the dispersal of cremated remains

Compliance

Registers and records

Exploring memorialization options

Considerations for design and maintenance

Managing memorial lease periods

Engaging with the community to provide a bespoke service

Rules and regulations

Long term management of Gardens of Remembrance

Avoiding disputes

Suitable for: cemetery and crematorium staff at all levels, and those looking to improve the choices available to bereaved persons within their community.

Equipment required: a computer, phone or tablet with internet connection, video and microphone function, able to run Microsoft Teams, either as an app or online

Learning Outcomes

- Understand and explore the options available when establishing or adding to an existing Garden of Remembrance.
- Help create a lasting space for bereaved persons to commemorate their loved one.
- Gain knowledge and understanding of how rules and regulations may differ for a Garden of Remembrance and be useful for staff and visitors alike.
- Discover potential new income streams

Attendance:

£80.00 plus VAT for ICCM members

£95.00 plus VAT for non-members

During the online training, attendees can submit questions and comments using the Chat function. The trainer will answer these at the end of Sessions 1 and 2.



ICCM

Institute of Cemetery and
Crematorium Management

An ICCM quality
online training event

Intensive Short
Course over
2.5 Hours

Learn about the legal
and practical aspects
of establishing and
managing gardens of
remembrance

Learn new skills

Have your questions
answered

Programme

Session 1

9.15 Sign in and introduction

9.30 What is a Garden of
Remembrance?

10:00 What can be provided in a
Garden of Remembrance?

10.45 Short break

Session 2

11.00 Considerations for design and
layout.

11.20 Rules, regulations and
maintenance

11.40 Questions and answers

12.00 Finish

Booking Form

I wish to attend/have the following attend the ICCM Establishing & Managing Gardens of Remembrance online training course on:

Available course date:

Thursday, 18th November 2021 – 09.15-12.00

Name 1: _____ ICCM Member?
Y/N

Name 2: _____ Y/N

Representing: _____

Email: _____
Confirmation and link to the training course will be sent by email

Phone No: _____

Address for invoice: _____

Order No: _____

The fee for the online training covers attendance and documentation. The fee is £80.00 + VAT for ICCM members and £95.00 + VAT for non-members.

Please do not send cash or a cheque with the booking form – an invoice will be sent to you at the address you give above.

Cancellations and refunds – receipt of the completed booking form is a contract. Cancellations must be made in writing at least 10 working days before the workshop, and will incur a 20% administration fee. Cancellations made after 10 working days before the workshop will not be refunded. No refund will be given for non-attendance. Substitution of delegates at no extra charge may be made by emailing julie.callender@iccm-uk.com. In the unlikely event of cancellation by the organisers, any fees paid will be refunded but no further liability will be accepted. The organisers reserve the right to make changes to the programme, speakers and venue should this be necessary.

Please return completed forms to Julie Callender at julie.callender@iccm-uk.com, or to

ICCM National Office, City of London Cemetery, Aldersbrook Road, Manor Park, London, E12 5DQ