

The **co-operative** funeralcare

Owned by Southern Co-op



Southern Co-op is excited to be recruiting for three new positions within its End of Life Services team.

We are an independent Co-op based in Portsmouth, operating across the South of England. In addition to our retail business, our End of Life Service includes a number of funeral homes, crematoria, a natural burial ground and bereavement care.

Crematorium & Burial Ground Operations Manager

We have a fantastic opportunity for an experienced Operations Manager to join our team. The successful candidate will oversee the crematoria and natural burial ground operations across our sites in Havant, Hampshire, East Devon and West Sussex.

Your role

Reporting to our COO, you'll be responsible for driving the service delivery proposition for our crematoria and burial ground, in line with our ELS objectives. You'll ensure compliance is proactively implemented across all sites, and that our policies and procedures are fit for purpose, safe and legal.

Our Operations Manager will act as a team lead for our staff across the crematoria and burial ground, role modelling our values and inspiring them to deliver our mission. You'll also work closely with our community team to implement our community engagement business plan.

Your benefits

- Company pension scheme
- Healthcare cash plan
- Colleague bonus scheme
- Group life assurance
- Share incentive plan
- Colleague member discounts

About you

You're passionate about delivering outstanding customer service, and confident in your abilities to develop, coach and lead a team. You have excellent organisational and communication skills, and have a keen eye for detail.

Our Operations Manager will have experience of managing budgets, managing teams and building lasting relationships with stakeholders. You don't need to have ELS experience to apply for this role, but a strong operational background is essential.

To find out more and apply for this role, visit: <https://www.southernco-opjobs.co.uk/jobs/vacancy/crematorium--burial-ground-operations-manager-9682/9700/description/>

Crematorium & Burial Ground Team Manager

In addition to our Operations Manager role, we are also looking for two Team Managers to join our growing team.

Your role

Our Team Managers will work alongside our Operations Manager to lead our teams in the delivery of excellent customer service and the effective management of our crematoria and burial ground.

You'll deliver an exceptional client experience, handling all cremations and burials with compassion and professionalism, and ensuring that everyone in your care is treated with the utmost dignity and respect.

You'll also be responsible for people management, supporting staff in their induction and ongoing development, in addition to managing payroll and aspects of community engagement.

Your benefits

- Company pension scheme
- Healthcare cash plan
- Colleague bonus scheme
- Group life assurance
- Share incentive plan
- Colleague member discounts

About you

You'll be a confident leader; someone who's able to hit the ground running, drive operations forward and bring out the best in those around you. You'll have a strong background in a customer service role, as well as strong people management skills.

Please apply by Friday 14th April 2021

To find out more and apply for our Team Manager roles, visit:

<https://www.southernco-opjobs.co.uk/jobs/vacancy/9699/description>

<https://www.southernco-opjobs.co.uk/jobs/vacancy/9698/description>