



### **ICCM Webinar**

The ICCM are holding weekly Webinars, facilitated by PlotBox, at which guests will discuss issues relating to the Covid-19 pandemic. The Webinars are being held at 15.00 each Thursday.

This week's Webinar will feature Jane Matheson, Bereavement Services Operational Manager at Edinburgh City Council talking about how they have implemented plans to deal with issues arising from the pandemic, and Ben Whitworth, Sales Consultant and Cleaning Specialist with the MazWell Group giving useful advice about cleaning during the pandemic. ICCM Chief Executive, Julie Dunk, will also be on hand to answer any questions.

The Webinar may be viewed live – you can pre-register by using this [link](#). The Webinar will also be made available to view following broadcast on the ICCM [website](#) – once uploaded you can watch at a date and time to suit you.

### **Crematoria in England and Wales – Policies**

Louise Winter, funeral director and owner of Poetic Endings Funerals, has collated information from various crematoria around the UK about how they are responding to the coronavirus. The information can be viewed [here](#). In order to provide a more complete picture and provide a useful resource, it would be appreciated if crematoria could submit their own information by emailing it to [louise@poetic-endings.com](mailto:louise@poetic-endings.com).

### **Retention of Ashes Policy**

To help provide reassurance to families that ashes that are left at a crematorium during the pandemic period are being well cared for, DMAG has revised their [Retention of Ashes Policy](#). It is recommended that where it is not possible for collection to be arranged, the crematorium should ensure that ashes are stored securely at the crematorium. It is recognised that some families may receive a therapeutic benefit from having the ashes, so if it can be arranged the ashes can be released in line with the instruction of the Applicant.

### **ICCM Fundraising Event**

ICCM Technical and Members Services Officer, Mat Crawley, is known for his fundraising efforts for good causes – you may recall that he undertook an epic walk from his home to the Learning Convention last year. Mat was due to take part in a charity boxing match to raise funds for the St Nicholas Hospice, but unfortunately that has had to be postponed due to the coronavirus pandemic. Rather than wait for a revised date to raise much needed funds for the Hospice, Mat and fellow ICCM Officers have undertaken to walk a million steps in May. You can read more about Mat's story, and, should you wish to, make a donation [here](#).

### **ICCM Support**

Officers are now working from home, but are continuing to provide advice and guidance via updates on the website at [www.iccm-uk.com](http://www.iccm-uk.com), and via phone and email. Contact details for the officers can be

found [here](#).

*Please continue to follow Government guidance and stay safe.*