

Charter Assessment Process

The review of the Charter for the bereaved is progressing with the first change coming about this summer.

At the specific request of some members and via a branch resolution the review committee and board have decided to replace the national ranking tables with Gold, Silver and Bronze awards. A further category of Platinum is also being considered.

The banding of awards (thresholds) currently under consideration is as follows:

Cremation

Bronze = 344 and below

Silver = 345 to 389

Gold = 390 and above

Burial

Bronze = 491 and below

Silver = 492 to 534

Gold = 535 and above

What do you need to do?

Charter members need do nothing.

The assessment questionnaire will continue in the same manner as at present however your score will determine which award category your service(s) will be placed in. On return of your first completed questionnaire following the launch you will be awarded with the appropriate category certificate to place alongside your Charter membership certificate.

Review of the questionnaire

One of the next main committee tasks is to review the questionnaire and consider the inclusion of new questions and remove/replace those that are outdated in order to attain targets for continuous improvement. Users of the process will have clearly defined thresholds for achievement and recognition and hence a tool for continuous improvement.

Your Input

The review committee would like to hear from members that have any suggestions or ideas for new achievable service related and/or environmental targets and questions that can be added to the main Charter document and/or the Charter and Assessment Process. Contact timiccm@btinternet.com with your ideas and comments following which these will be considered by the committee.

ICCM – Developing and promoting good practice in cemeteries and crematoria

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