New Qualification for Administration Staff

A new Administrative Services unit has been added to the Diploma syllabus that now gives administration staff access to an accredited qualification.

Benefits for Administration Staff:
- A stand alone qualification
- Take two additional units and gain the Certificate in Office Management
- Ability to go on and achieve the full Diploma

Benefits to those already studying for the full Diploma:
- The addition of this new unit provides choice
- No additional work required to complete your Diploma

Download the Education Handbook from the education page of the website. The handbook contains further details of the new unit and the application form.

The Institute is indebted to the Stratford Business School for developing this new qualification which means that cemetery and crematorium staff at all levels now have access to an accredited, service specific qualification.

Conference 2011 – An Educational Experience

By popular demand from both delegates and exhibitors Conference 2011 will return to the Chesford Grange Hotel from 3rd to 5th October 2011. An excellent deal with this prestige hotel has been negotiated, and savings are being passed on to attendees through a reduced delegate’s fee of only £495.00.

Conference 2011 is an important educational event designed to equip delegates with useful ideas on how to meet the challenges facing both public and private sector cemeteries and crematoria. The large concurrent Exhibition has an important role to play in providing inspiration for new products and services that can be introduced to either/or increase income, improve services or reduce costs. Each delegate will leave the event with a workbook containing inspirational ideas for their service. They will also meet and work with colleagues across the industry, creating genuine networking and developing the strong links that are essential to bereavement services.

Updates will appear on the ICCM website at regular intervals, but if you would like to register your interest in attending, please email Julie Dunk at julie.dunk@iccm-uk.com.

ICCM – Developing and promoting good practice in cemeteries and crematoria